

CLIENT ACCIDENTALLY DOWNLOADS MALWARE FROM UNASSUMING WEB LINK, BUT BLACKCLOAK ELIMINATES THE THREAT

A current client, CEO of an insurance company, has engaged BlackCloak to provide coverage for all immediate family members. As part of the client's protection plan, BlackCloak actively scans the family cell phones, tablets and computers for malware as part of its ongoing layer of security.

One day, the client happened to be working from home and searching the internet for photo editing tools. The client accidentally clicked on a link for one such tool and instead of being directed to the proper website, the link caused malware to be downloaded onto the client's computer. The BlackCloak security operations team was immediately alerted to this event. They analyzed the software, determine the potential threat it carried, and fully removed the malware (which had already been quarantined by BlackCloak's technologies).



In the world we live in today, the unfortunate reality is that hackers continue to release new malware and find new ways to attack high-value targets. With BlackCloak services, you can protect your family from such threats.