### $\mathsf{BLACKCLOAK}^{\scriptscriptstyle\mathsf{TM}}$

# General Counsel Gets Ahead of a Breach with a Digital Executive Protection Program

**A Client Success Story** 



While implementing a Digital Executive Protection Program, an Executive Assistant's device was hacked.

Company Information · · · Compromised

Highly Personal Information
Of Executives Was Exfiltrated
(e.g. Passport Numbers, SSN,
Passwords, etc.)



Company Recently Had A Ransomware Incident Causing Worry About Risks From Executives' Personal Lives To Both Them And The Company

- $\rightarrow$  Loss of intellectual property
- $\rightarrow$  Data breach risks
- $\rightarrow$  Reputational risks



## Companies are only as secure as their executives.

## BlackCloak's Guidance

We recommended a holistic approach to ensure that company executives could protect their privacy, devices, homes, and peace of mind. **Our plan consisted of four core elements:** 

Assess extent of compromise and exfiltration

> Put identity theft protection and insurance in place for all exposed executives

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Secure the executive team's

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and their assistant's personal devices and home networks

Set minds at ease by personalizing the response to their specific needs and give them control by not using corporate controls and personnel

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## Putting the Plan into Action

Because the General Counsel already took initiative on a digital executive protection project, they quickly accelerated post-breach remediation.

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The company purchased BlackCloak plans for the entire executive team and assistants, including device monitoring and protection, home network scans, deep/dark web scans for exposed passwords, and other privacy features.



With help from BlackCloak, all executives enabled dual-factor authentication on email, bank, and social media accounts to prevent future breaches.



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In addition to putting credit monitoring in place, **identity theft insurance up to \$1 million** was included in each plan.



Protected company reputation and bottom line while preventing future hacking attempts

### By partnering with BlackCloak early, the General Counsel accelerated the post-breach remediation. The

General Counsel and CISO had BlackCloak secure the executive team's personal devices (mobile and desktop) including installing anti-malware software on devices shared with family members. The company's CISO and General Counsel are now receiving aggregated, anonymized reports on protection status. Thanks to these additions, when an executive's personal social account was hacked six months later, the situation was detected and mitigated immediately.

# Protect **your company** by protecting **your executives**™

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#### ABOUT BLACKCLOAK

BlackCloak's Concierge Cybersecurity & Privacy<sup>™</sup> Platform for highprofile or high-net-worth individuals and corporate executives in their personal lives mitigates their hacking, financial, and reputational risks. Learn more at blackcloak.io.

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