

CISO Secures Personal Devices and Protects Company

A CLIENT SUCCESS STORY



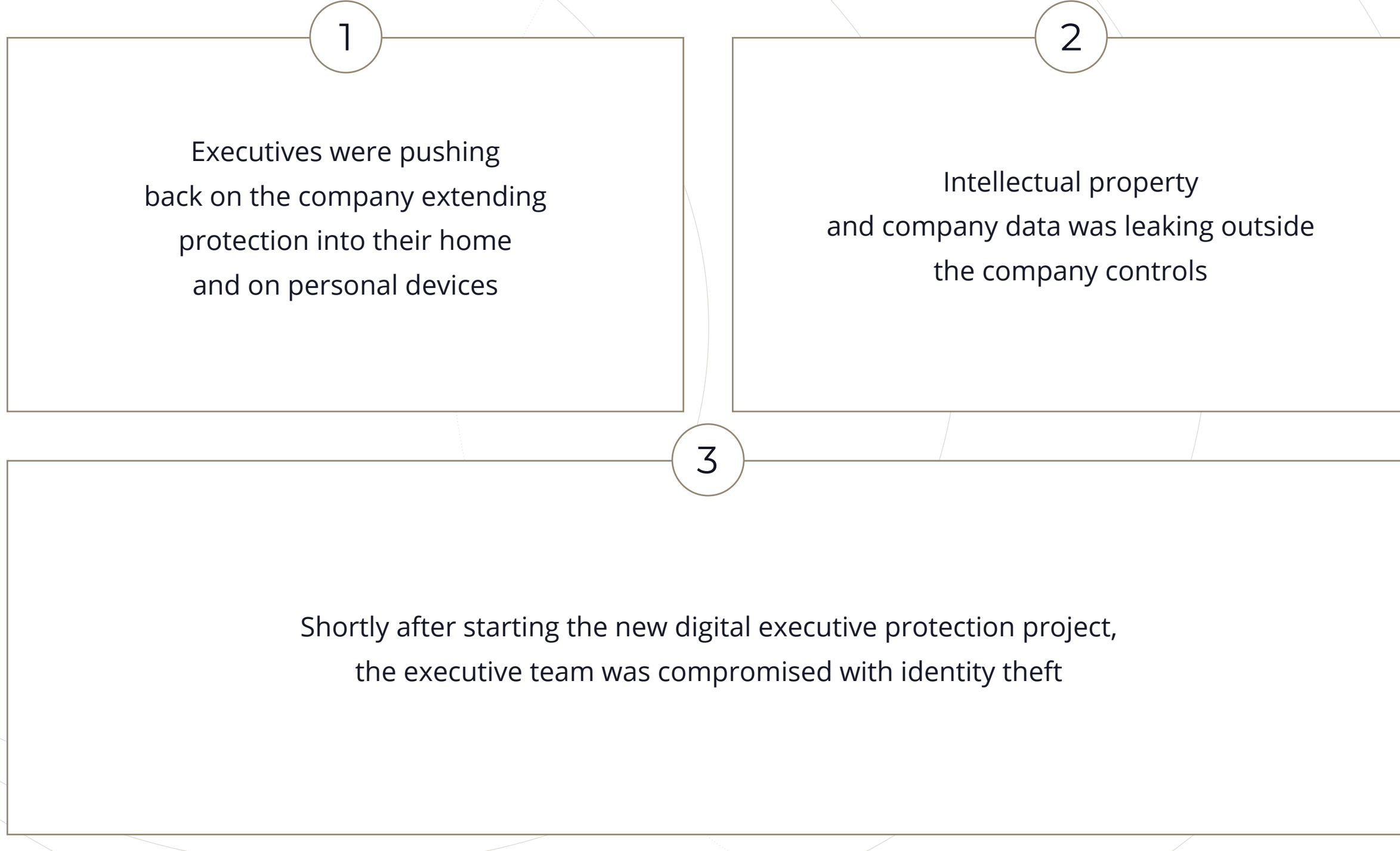
THE HERO OF THE STORY:

CISO

- CISO for Pharmaceutical Company
- 14 Person Executive Team using Personal Devices for Work
- Growing Cyber Risk Targeting Intellectual Property

The Problem

CISO was struggling with **executives using personal devices for company work**, leading to cases of identity theft and more.



The CISO needed to protect the executives **to protect the company**

BlackCloak's Guidance

We developed an actionable, four-step plan to help the CISO get buy-in from the executive team and enhance the company's security posture.



Buy-in

Garner buy-in from the executive team on a digital, personal executive protection program that meets corporate standards for cybersecurity — while at the same time, overcoming their objections of giving up control of their own devices and their privacy.



Implementation

Put a holistic program in place that secures the company through:

- Hardening privacy on all personal devices and accounts to prevent social engineering.
- Identifying and remediating vulnerabilities on home networks.
- Improving personal device security of executive team.



Roll-out

Roll new program out with quick, efficient meetings to ensure executives are not taken offline or away from work for unnecessary periods of time.

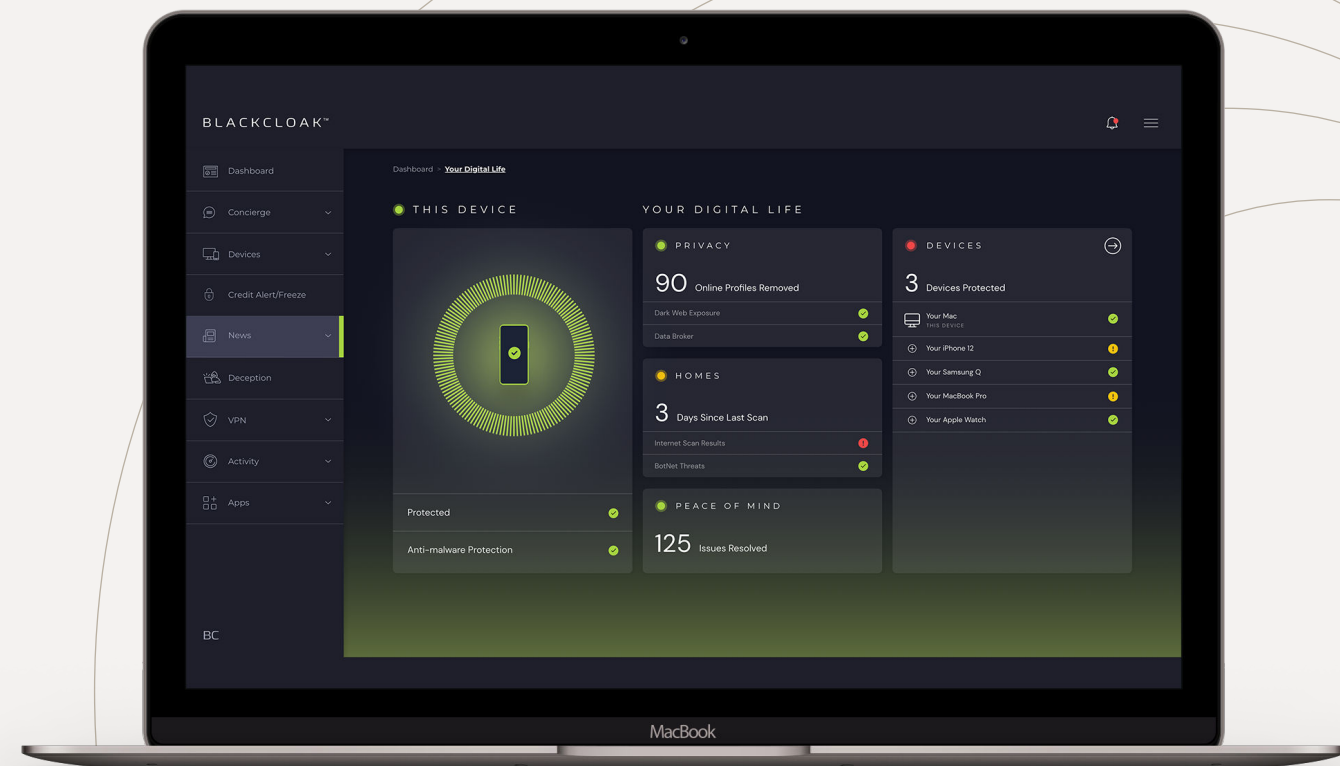


Remediation

Remediate the new, recent identity theft issues.

Putting the Plan into Action

The CISO accelerated the project schedule and immediately got all 14 executives onboarded with BlackCloak. As a result, we immediately guided the executive team on how to report the identity theft and file fraud alerts, and implement credit freezes to protect their credit and identity, sparing the CISO from this role. The CISO worked with BlackCloak to roll-out the larger project, which included:



Internet Data Broker Removal to prevent social engineering of executives to get at corporate infrastructure



Protect Executives' Personal Mobile Devices and Computers to detect and remediate malware and other vulnerabilities that could expose corporate intellectual property



Weekly Home Network Scans to determine vulnerabilities on router, in home automation systems and in security camera systems

With BlackCloak's guidance, the CISO made the program roll-out as frictionless as possible, creating short onboarding meetings to empower executives with total control over their accounts and their program participation.

The Results

Secured devices, remediated threats, protected company

The CISO took control of their security and protected the entire company as a result. With help from BlackCloak, they stopped the bleeding of identity theft quickly without draining the company's resources. They helped remove data broker information, change exposed passwords, and put credit monitoring in place. Now, executive personal mobile devices and computers have BlackCloak installed and existing malware has been remediated.

Home network scans have been completed and vulnerabilities have been patched. Because the identity theft was remediated immediately, the risks were mitigated. The CISO didn't only protect the company, they earned the appreciation of the entire executive team without invading their personal lives or removing their control.

Are cybercriminals targeting your executives to target your company?

About BlackCloak

BlackCloak's Concierge Cybersecurity & Privacy™ Platform for high-profile or high-net-worth individuals and corporate executives in their personal lives mitigates their hacking, financial, and reputational risks. Learn more at blackcloak.io.

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