




# Venture Capital Firm Detects Exposed Home Cameras and Mitigates Risk to Associate’s Family and the Company

A CLIENT SUCCESS STORY

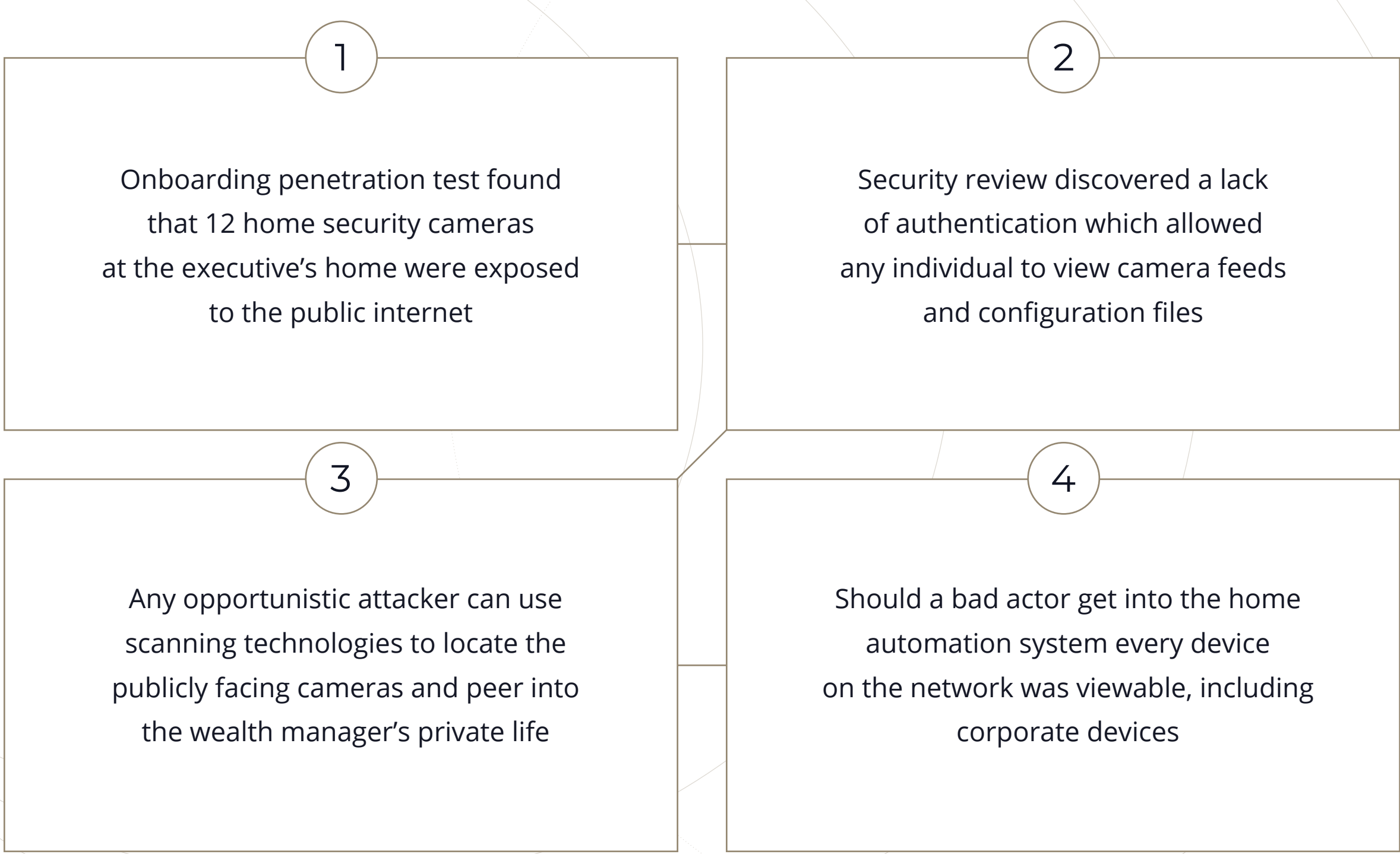
THE HERO OF THE STORY:

## The Wealth Manager

-  Known associate of venture capital firm
-  12 home security cameras were vulnerable
-  Any threat actor could view camera feeds, across the connected home, and compromise the family and the company

## The Problem


Associate’s **home cameras were vulnerable.**





It’s almost impossible to know if a home security camera has been hacked – and what to do about it. Because of his unique profile with a financial firm, the executive and his company needed a way to detect risks, secure both the cameras and the home – in a frictionless way that didn’t interfere with digital experiences or privacy.


## BlackCloak’s Guidance

After discovering that the associate's home cameras were vulnerable, we provided a summary of the risks and recommended a comprehensive plan to mitigate them. Working alongside the client’s IT support team, an older router was exposed that was exposing multiple vulnerabilities to the internet. The router was replaced and we implemented proactive security measures to stop future attacks.

-  Conducted a penetration test of the associate’s home network during onboarding.

-  Provided a vulnerability report detailed risks, severity, and recommended mitigation.

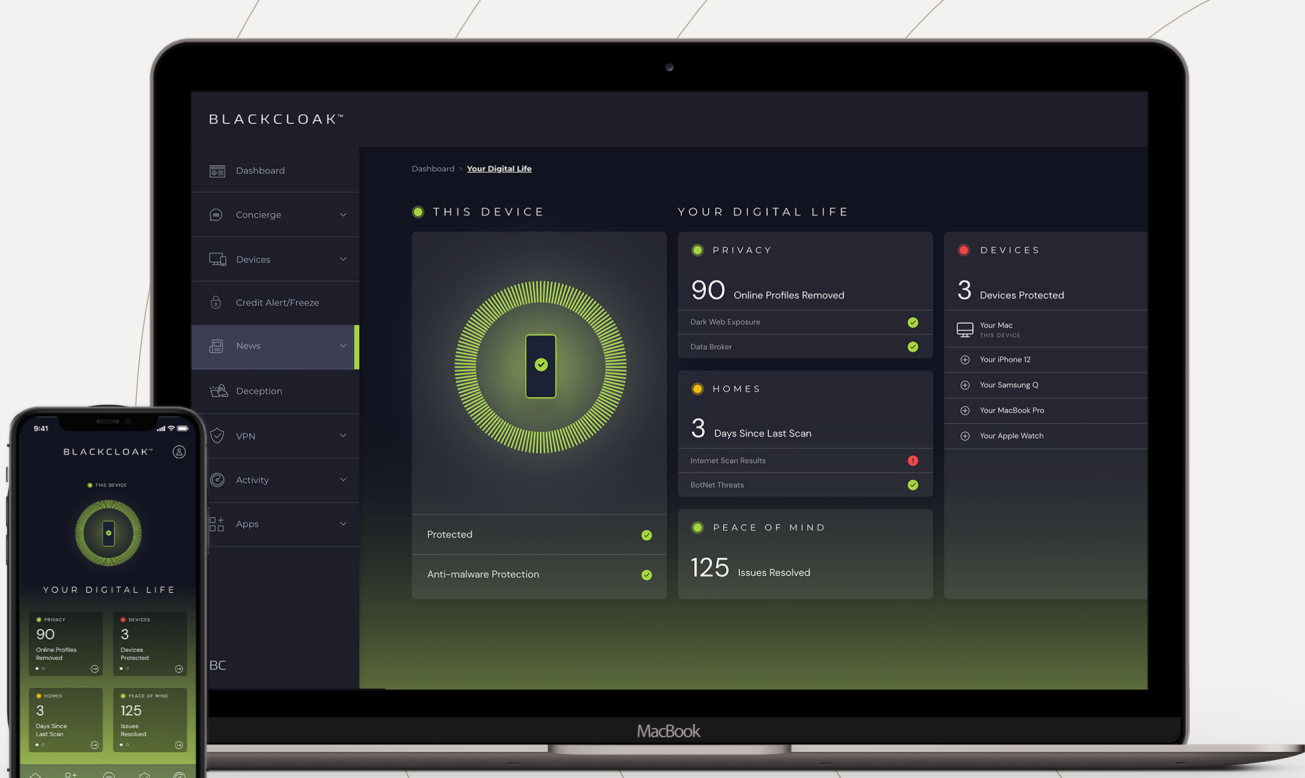
-  Communicated risk well within service level agreement (SLA).

-  Provided direct support to firm’s IT support team to remediate issue before the associate’s home security and firm’s security postures could be compromised.

## Putting the Plan into Action

The client purchased the BlackCloak’s Concierge Cybersecurity and Privacy™ solution to be proactive about their cybersecurity posture and better understand the areas in which they were at most risk. The plan included the spouse’s devices and footprint as well, to achieve comprehensive coverage.

The BlackCloak team worked with the associate’s personal IT team to remediate all risks. BlackCloak’s team ran additional tests after the IT team’s updates and identified new exposures, where then remediated. Re-testing after implementation is a crucial part of a holistic plan.



## The Results





Secured home cameras, router, and networks

Using BlackCloak, the firm successfully secured the associate’s home network, router and camera system, preventing any future data or privacy leaks for the firm, executive team, and their families. Weekly scans of home networks ensure camera and home automation systems remain secure. Privacy hardening on executives’ devices protects the data of both the executive team and the firm. The addition of deception technology on all personal devices further added security to the client’s network. By partnering with BlackCloak, the team can now stay one step ahead of identity theft, malware, and other cyber threats.

Ready to take control of **your digital life?**

### About BlackCloak

BlackCloak’s Concierge Cybersecurity & Privacy™ Platform for high-profile or high-net-worth individuals and corporate executives in their personal lives mitigates their hacking, financial, and reputational risks. Learn more at [blackcloak.io](https://blackcloak.io).

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